

## Maximizing Client Value

Proactive Strategies for Navigating P&C Insurance in 2025



### Importance of P&C Review

### 70% of homeowners are underinsured

65% of financial advisors are not talking about P&C insurance with clients

#### Proactive vs. Reactive

- Claims illuminate incomplete coverage
- Outdated coverage
- Premium increases
- Broker turn-over, M&A



### Agenda

High-Net-Worth (HNW) vs Middle market carriers

California Wildfire FAQs

Insurance Industry Review

**Case Studies** 

Client Insurance Audit

Q&A

### High-Net-Worth (HNW) vs Middle market carriers



### Home

- Replacement cost definition
- Cash out option
- Unlimited loss of use
- Waiver of deductible
- Cyber
- Wildfire protection, flood, wind
- Property inspections

#### HNW vs Middle market carriers



### **Total Loss Scenarios**

Carrier A	Carrier B	Carrier C
\$1,700,000	\$1,700,000	\$1,700,000
\$2,200,000	\$2,200,000	\$2,200,000
No Extended Replacement Cost	20% Extension	Guaranteed*
\$1,700,000	\$2,040,000	\$2,200,000
\$500,000	\$160,000	\$0



### Collections

- Jewelry, art, wine/spirits, antiques, memorabilia
- 150% replacement cost
- Worldwide coverage
- No deductible
- In-safe/bank vault discounts



### **Auto**

- Agreed value vs. actual cash value
- Original manufactured parts
- Choice of body shop
- No per day limit on rental reimbursement
- Collector/antique cars



### Umbrella

- Up to \$100M in coverage
- Uninsured/Underinsured Motorist
- Uninsured/Underinsured Third Party
- Employment Practices Liability (EPLI) option
- Non-profit Directors & Officers (D&O) option

### **Highlights**

- HNW carriers look for coverage, not exclusions
- HNW carriers are accustomed to serving clients like yours
- HNW adjusters provide concierge claims service
- Advocates both the brokers and select carriers
- Non-admitted options
- Financial strength; "A-rated" or better

#### HNW vs Middle market carriers



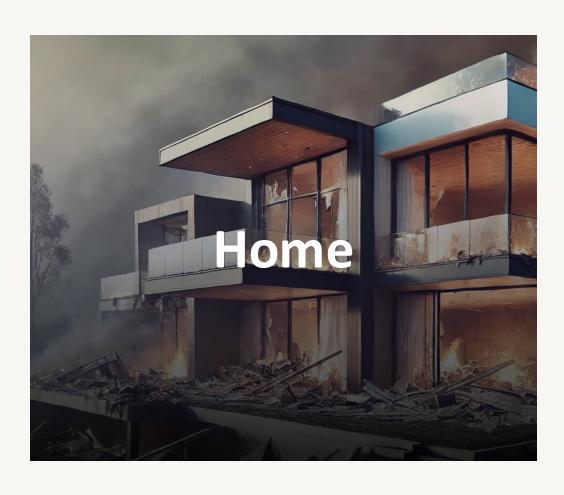
### Wildfire FAQs

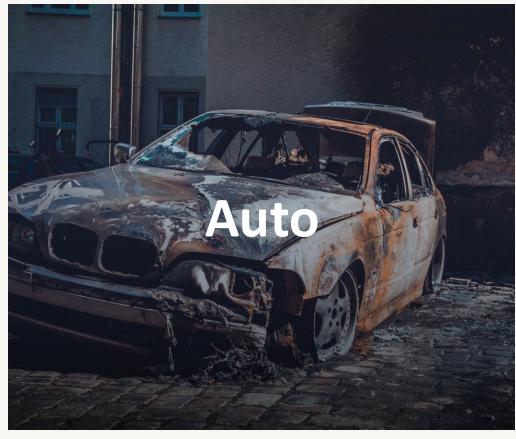
- 1. How soon will I get my money?
- 2. Will I get enough money?
- 3. Should I hire a public adjuster?



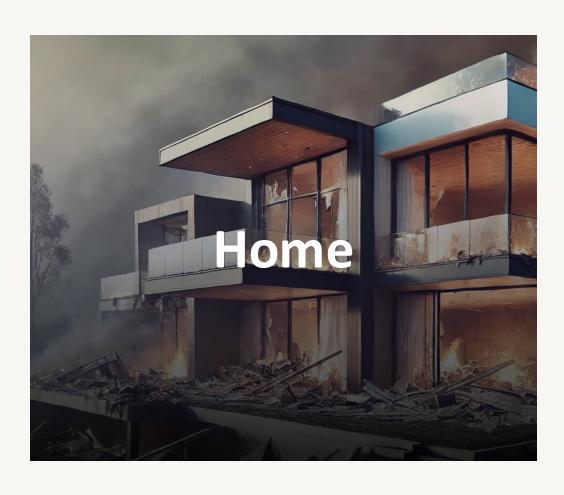
### Insurance Industry Review

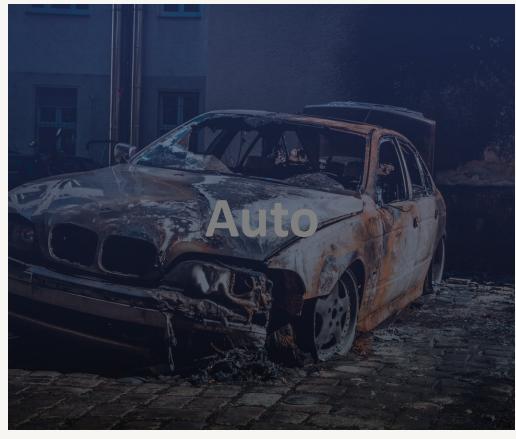
### **Underwriting & Rate Change Driving Factors**

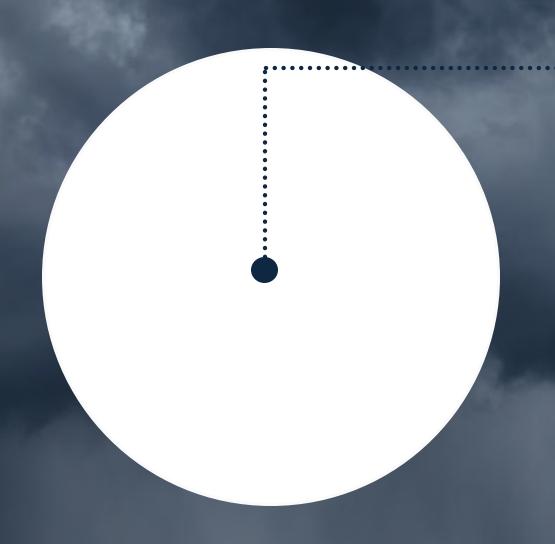




### **Underwriting & Rate Change Driving Factors**







~\$80B

in insured catastrophic losses in the U.S. in 2023

40% above the 21st century average



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in insured catastrophic losses in the U.S. in 2023

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**75%** 

of total losses caused by Severe Convective Storm (SCS) (non-hurricane)

#### **TOP 10 COSTLIEST YEARS**

**Insured Loss | U.S. Mainland** 

1		2023	\$59.7B
2		2020	\$44.0B
3		2011	\$40.1B
4		2022	\$31.5B
5		2021	\$29.1B
6		2019	\$28.2B
7	,	2017	\$26.6B
8		2012	\$22.4B
9	)	2016	\$22.0B
10		2014	\$19.4B

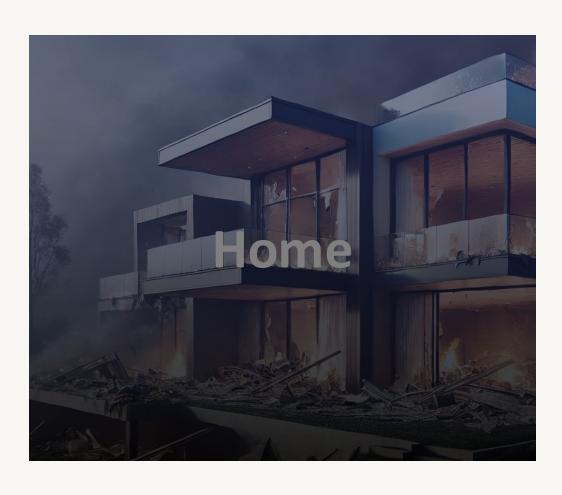
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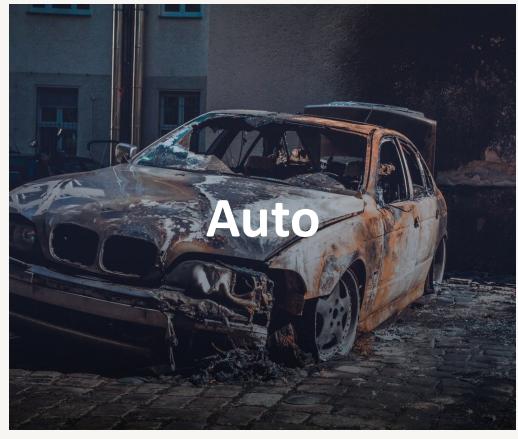
twenty-one

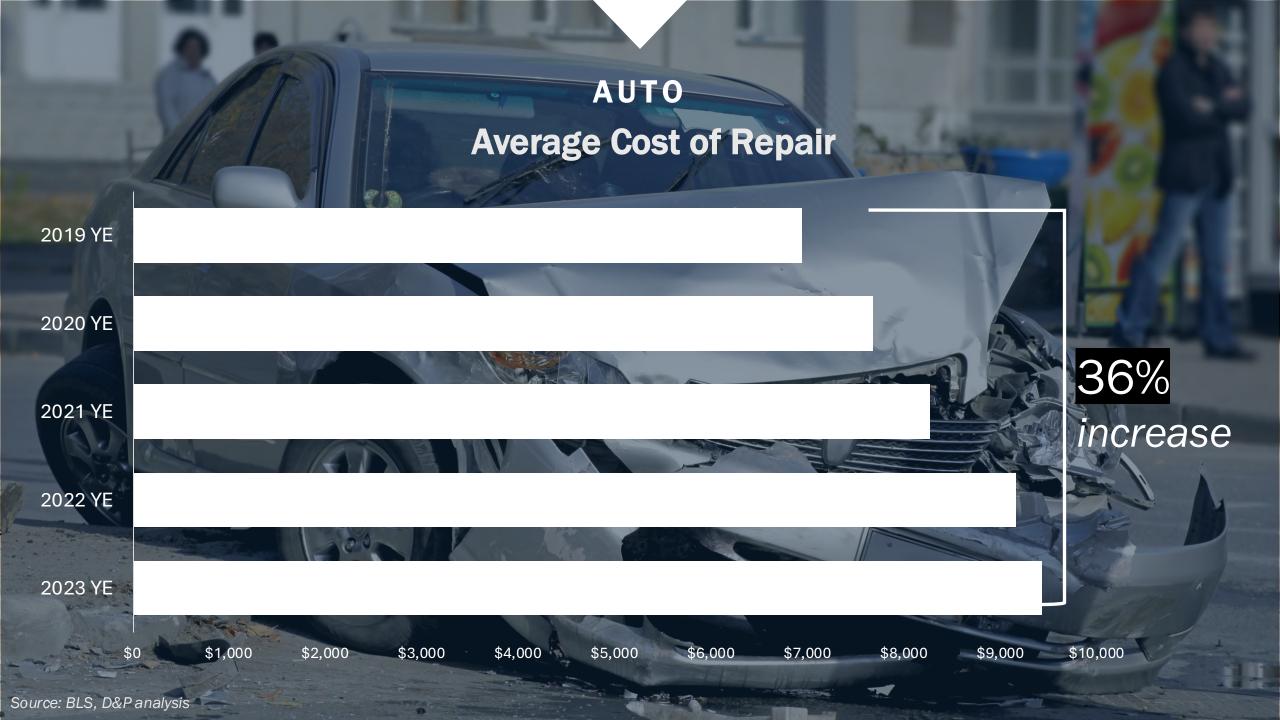
\$1B+

insured **non-hurricane** loss events in 2023

### **Underwriting & Rate Change Driving Factors**



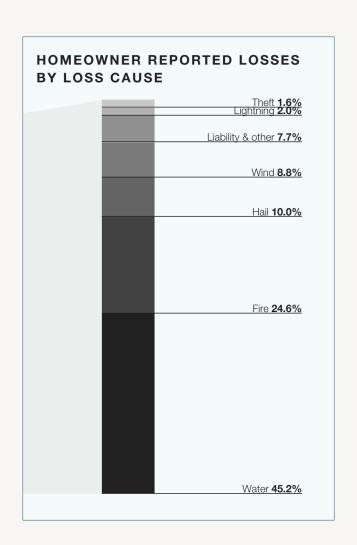






### Summary

### These factors have contributed to a record number of claims in 2023.





#### 36%

Increase in repair costs. And the average number of days to repair have increased by 35% since 2019.



#### 10

of the 15 largest losses in 2023, were home fires. While the frequency is unchanged, severity has continued to increase.



#### 1 in 42

members suffered water damage in 2023. Water continues to be the costliest and most frequent cause of loss. The average cost is now almost \$90,000.

### Client Case Studies

#### **CASE STUDY**

### The Upgrade

#### **SITUATION**

- Blanket policy which provided a single insufficient pot of funds
- No ID Theft, Cyber or Flood
- Deductibles too low
- Gaps on Umbrella

- Upgraded from MMC to HNW carrier
- Moved to Guaranteed policy providing adequate coverages across the board
- Added ID Theft, Cyber and Flood
- Right-sized deductibles and filled Umbrella gaps
- Additional premium +\$2K

### Saved the Day

#### **SITUATION**

- Non-renewed w/ HNW carrier adult son had a horrible driving record
- Non-renewal created a big issue for the client
- Family's portfolio incorrectly structured

- Created a separate portfolio for adult son with a middle market carrier
- Leveraged our carrier relationship to explain the situation, develop a solution and secure coverage

### The Lazy Agent

#### **SITUATION**

- Client added a new property and his agent didn't do the legwork to overcome an initial denial on the new property
- Led to multiple carriers for multiple properties

- Took the time to understand the nuance of the additional property and secured coverage with PURE, the client's preferred carrier
- Consolidated policies and better coverage

### **Cash in Pocket**

#### **SITUATION**

- HNW carrier, complacent broker
- Rising premiums that the broker never shopped out

- Marketed to other HNW carriers
- Saved \$7K
- Same coverages

### Client Insurance Audit

### **Our Holistic Insurance Audit Process**

1

#### PERSONAL CONSULTATION

We learn your client's unique situation, lifestyle needs, and valuable assets

2

#### **COMPREHENSIVE ANALYSIS**

Review current policies, identify coverage gaps to highlight areas of concern and exposure risks

3

### STRATEGIC RECOMMENDATIONS

Align coverage optimization with long-term wealth preservation and protection goals

### Sample Insurance Audit

- Educational, no-pressure guidance
- No one has the perfect insurance program, we always find something
- Your client can take our recommendations back to their current agent

#### **Primary Dwelling**

	CURRENT OTHER HIGH NET WORTH CARRI			IERS
Category	Farmers	Berkley One	Pure	Cincinnati
Replacement	200% Replacement Cost	Guaranteed Replacement	Guaranteed Replacement	Guaranteed Replacement
Dwelling	\$1,478,100	\$2,082,000	\$2,082,000	\$2,082,000
Other Structures	\$295,620	\$416,400	\$416,400	\$416,400
Per sonal Property	\$1,034,670	\$1,041,000	\$1,041,000	\$1,041,000
Cash Out Option	Unknown	Included	Included	Included
Loss of Use	\$369,525	Actual Loss Sustained	Actual Loss Sustained	Actual Loss Sustained
Liability	\$500,000	\$500,000	\$500,000	\$500,000
Medical Payments	\$1,000	\$50,000	\$10,000	\$25,000
Sewer/Water Backup	\$25,000	Po licy Limit	Po licy Limit	Po licy Limit
Identity Theft	Unknown	\$20,000	\$25,000	\$100,000
Cyber Protection	Not Included	\$100,000	\$100,000	\$100,000
Equipment Breakdown	Not Included	\$100,000	\$100,000	\$100,000
Service Line	Not Included	\$15,000	Not Available	\$25,000
Waiver of Deductible	Not Included	Included >\$50k	Included >\$50K	Included >\$100K
Deductible	\$1,000	\$5,000	\$5,000	\$5,000
ANNUAL PREMIUM	\$4,227.00	\$3,759.00	\$4,187.70	\$4,096.00

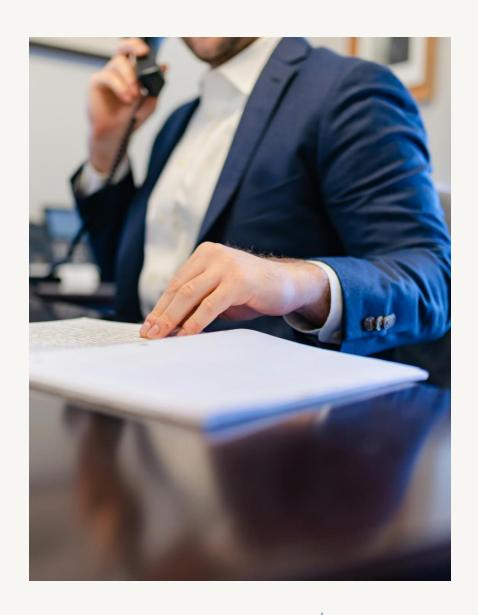
Credits Applied: Package, Central Station Fire & Burglar Alarms

Mortgagees, Trusts, or Other Interests: TD Bank

Final dwelling value is determined by the carrier's inspection: 4 Bedrooms, 4 Baths, 3276 above ground square feet

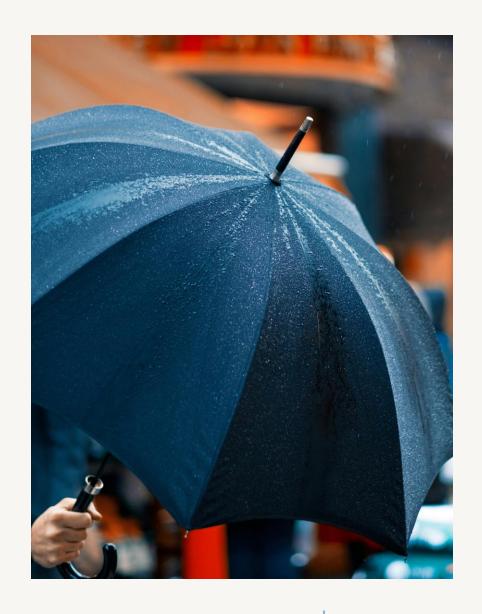
### **Working with Brunswick**

- Concierge-level implementation service
- Dedicated personal risk officer
- High-touch service
- Family-owned
- Team growth



## Discounted Umbrella Program

- Exclusive with Cincinnati
- Up to 10% savings, minimum \$5M
- Brunswick is one of 10 brokers in US with access



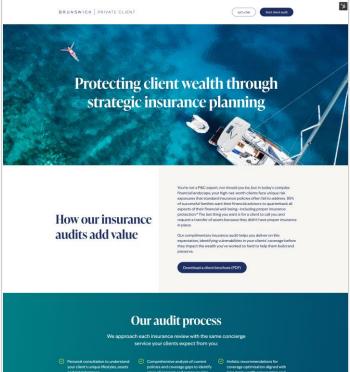
### **Get started**

Visit

brunswickprivateclient.com/referral-partners

Or reach out to us to get started with a client insurance audit:

privateclient@brunswickcompanies.com





#### What other financial advisors are saying









#### Our insurance partners

















# Q&A

privateclient@brunswickcompanies.com

