

FPA Autorenewal FAQs

1. Why did FPA implement this incentive?

Membership retention for those in the autorenew program is nearly 100%. It benefits both FPA and chapters to enroll more membership into this program.

2. Can this 10% discount be combined with other discounts?

Yes. This discount is stackable with other FPA-offered discounts, such as the automatic 20% discount for CFP professionals in their second and third year of the designation.

3. Is the 10% discount offered on all member types?

Yes.

4. Will the 10% discount be applied to Council dues as well?

Yes. We are developing a separate process for chapters in Florida and California.

5. How will I identify these members on my dues report?

Their category will be ANNU.

6. When is this effective for new program enrollees?

This incentive took effect November 1, 2023. A new member may sign up for this and receive the discount upon joining. An existing member may enroll at any time, with the discount applied to their dues upon their next renewal payment.

7. When is this effective for existing program participants?

The 10% incentive will be applied to members already in the autorenew program beginning June 2024.

8. What communications are in place to ensure credit cards on file remain current?

FPA sends renewal notifications via email, text, and phone beginning 90 days in advance of when a credit card charge will be processed. If a member's card is expired at that time, the notification includes a request to update the card.

9. If someone lets their credit card on file expire, do they lose their autorenew discount for that year?

No, their discount will still be available once they update their card.

10. Is renewal communication to autorenew members different than that to members?

Yes. Rather than prompting and preparing these members to renew by a certain date, their communication provides reminders that their payment will be automatically processed on a specific date.